

Rental Fleet Electrician

Job Title	Rental Fleet Electrician
Business Unit	IDE Rental
Department / Location	IDE Cannock Depot
Reports to	Depot Manager
Date of Compilation	January 2021

Role Purpose

Maintain the quality and safety of the IDE rental fleet through provision of an outstanding preventative maintenance repair, inspection and testing service.

Responsibility for fault finding, diagnosis and rectification. Managing the depot repair, inspection and testing process; including visual inspection, cleaning, maintenance, repair and testing electrical distribution equipment to IDE procedures. Building and reworking site distribution boards to customer specifications.

Ensuring an efficient operation, in order that equipment is 'ready for hire', and maintaining a clean and safe warehouse. Maintaining spares stock volumes.

Ensuring compliance with CE electrical standards and providing technical advice to customers and colleagues.

Carrying out site temporary power distribution installations and de-installing equipment, in order to meet customer requirements.

Data Scope

Product Responsibilities	<ul style="list-style-type: none"> Inspection of equipment Testing of equipment Repair of equipment Building / reworking of equipment
Warehouse & Delivery Activities	<ul style="list-style-type: none"> Forklift operations (loading / unloading) Picking of goods Managing equipment stock levels
Office Activities	<ul style="list-style-type: none"> Managing goods in and out paperwork Working on the rental IT system
Financial Responsibilities	None

Head Office / Manufacturing

IDE Systems Ltd
Unit 3, Swaffield Park
Hyssop Close, Cannock
Staffordshire, WS11 7FU
United Kingdom

T +44 (0) 1543 574 111 / 573 555
F +44 (0) 1543 571 444
E sales@idesystems.co.uk

Rental Centres

SCOTLAND & NORTH
IDE Rental Ltd
Unit 8, Shawfield Trade Park
Boundary Road, Rutherglen
Glasgow, G73 1DB
United Kingdom

T +44 (0) 141 647 0850
E rental@idesystems.co.uk

MIDLANDS
IDE Rental Ltd
Unit 3, Swaffield Park
Hyssop Close, Cannock
Staffordshire, WS11 7FU
United Kingdom

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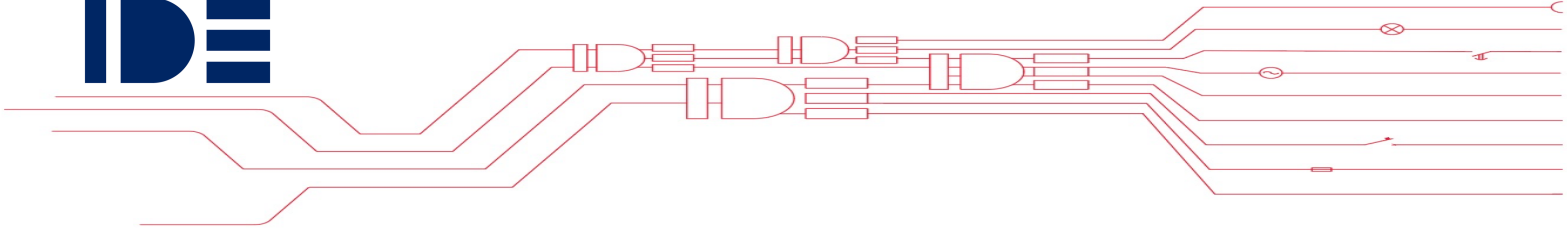
SOUTH
IDE Rental Ltd
Unit 13, Thurrock Trade Park
Oliver Road, Grays
Essex, RM20 3AL
United Kingdom

T +44 (0) 1708 863 963
E rental@idesystems.co.uk



Certificate number GB-Q152

ISO 9001:2015 Accredited
VAT No: 326 2632 18



Principal Accountabilities	
1.	Taking ownership of the product repair, inspection & testing process
2.	Building & reworking of site distribution boards and cable
3.	Inputting to IT systems all paperwork relating to repair, testing and goods in/out
4.	Maintaining an efficient, clean and safe work environment
5.	Working with the other depot electrician on installations and board configurations
6.	Managing customer onsite temporary power distribution installations

Essential/Preferred Attributes		
	Essential	Desirable
Qualifications	18 th Edition (or later as applicable) Electrical Standards. Electrical Inspection & Testing qualification Good numeracy & literacy skills PC literate Driving Licence	Technical qualification in a power discipline Knowledge of InspHire (rental IT software) Forklift licence
Experience	Previous experience in the rental or electrical industry	Local knowledge of the power rental market
Skills	Excellent attention to detail Capable of taking ownership & responsibility Good customer service and communication skills Ability to adapt to operational changes & challenges	Ability to hold telephone conversations in a polite and professional manner
Knowledge	Knowledge of electrical inspection and testing	Knowledge of Health & Safety at work regulations Knowledge of 5S methodology
Other Attributes	High level of integrity Team player Ability to travel and work out of core work hours, with short periods of time away from home	

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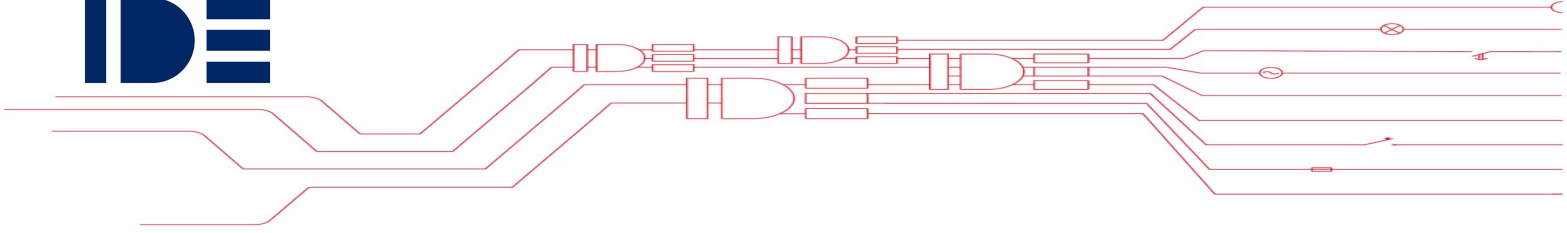
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Role Key Performance Indicators	
1.	Item availability (items serviced / repaired & ready for hire)
2.	Spares stock accuracy
3.	Hire product safety standards (zero defects on hired items)
4.	Customer technical advice response/resolution time
5.	Customer Satisfaction

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