



## Quality Policy

IDE are committed to the effective implementation and maintenance of a Quality Management System, which will be fully compliant to EN ISO 9001: 2015. IDE recognise that the implementation of this international standard will create an effective method of ensuring that the needs of all Interested Parties (customers, suppliers, regulatory authorities, shareholder and employees) are satisfied.

IDE will work in accordance within the relevant Statutory and Regulatory requirements relevant to the business and will ensure that the requirements of the standard are met and adhered to.

IDE will work so that continual improvement of its processes, products and services are achieved, where ever possible, to IDE's Interested Parties.

Details of IDE's company scope of activities will be made available to Interested Parties in order to provide wider details of IDE's activity base.

IDE will work closely with all Interested Parties to ensure their views regarding IDE's performance are taken into account, thus further improving IDE's products and services.

IDE will utilise risk-based thinking regarding the development of IDE's working processes, in order to assess appropriate business risks and implement measures to reduce or manage those risks.

IDE will train all employees to the required standards, to ensure that employees are competent to carry out work in accordance with the requirements the quality management system objectives.

To aid continual improvement IDE will set suitable measurable objectives, which will further improve the effectiveness of IDE's activities.

This Quality Policy statement will be communicated to all Interested Parties and will be displayed in a suitable prominent position on the company premises as evidence of IDE's ongoing desire to meet and satisfy all Interested Parties, as well as working in accordance with an internationally approved Quality Management System

Responsible Person: Wayne Woodhead

Position: Managing Director

Signature:

Date:

2<sup>nd</sup> January 2025

